

Sales Rep User Guide

Step-by-step guide to earning commissions on SalesExchange

Step 1 — Create Your Account

- Download the SalesExchange app from the App Store or Google Play
- Create your account
- Complete your profile (photo, bio, industries, LinkedIn)
- Wait for account approval

Step 2 — Browse Opportunities

Go to **Browse Opportunities** in the app.

Review each opportunity for:

- Commission structure
- Estimated deal size
- Industry and product type
- Company information and reputation

Step 3 — Claim an Opportunity

When you claim an opportunity:

- The opportunity is assigned to you
- Other reps cannot claim it
- You are now responsible for working it

Important: Only claim opportunities you intend to work.

Step 4 — Create a Deal

After claiming an opportunity:

1. Open the opportunity
2. Tap **Create Deal**
3. Enter Deal Name, Estimated Deal Value, Estimated Commission, and Notes

Step 5 — Move Deal Through Stages

| Stage | What It Means |
|-----------|-------------------------------|
| Lead | Initial contact made |
| Discovery | Qualifying the opportunity |
| Demo | Demo or presentation complete |
| Proposal | Pricing sent to prospect |

| Stage | What It Means |
|-------------|------------------------------------|
| Closed Won | Deal closed — commission generated |
| Closed Lost | Deal did not close |

Keep deal stages updated so companies can track progress.

Step 6 — Closed Won = Commission Earned

When the company marks the deal **Closed Won**, a commission record is created and added to your **My Commissions** section automatically.

Step 7 — Track Your Commission Payments

Navigate to: **My Commissions** → **Upcoming Payments**

This section shows:

- Commission amount
- Payment schedule
- Payment status

Rep Best Practices

- Only claim opportunities you will work actively
- Communicate with companies — respond promptly
- Update deal stages regularly
- Be professional in all interactions
- Close deals and earn commissions